

FAQ Frequently Asked Questions



Who are the main actors in the EU Aid Volunteers initiative and which is their role?

1. The European Commission, that sets out priority areas each year, based on a needs assessment, runs communication and networking activities to promote the EUAV initiative and supervise the implementation of the training programme for candidate volunteers;
2. Sending and hosting organisations that commit to EUAV standards through the certification and implement capacity building, technical assistance and deployment projects in consortia;
3. The Commission's Executive Agency EACEA, that manages calls for proposals, the certification process and provides insurance for the volunteers.

What is the role of sending and hosting organisations?

Sending organisations are in charge of all the aspects related to identification, selection, preparation, deployment and management of EU Aid Volunteers, ensuring that hosting organisations are involved in the entire project life-cycle. Hosting organisations receive the volunteers and are responsible for the induction phase, for the designation of mentors for the volunteers and to provide volunteers with adequate accommodation and working conditions.

Why do organisations need to be certified and how can an organisation can be certified?

The certification is needed because each organisation participating in the EUAV initiative needs to meet the standards of volunteer management outlined in the EUAV legislation. Sending and hosting organisations need to submit a self-assessment form; hosting organisations also need to submit a form together with three references in order to demonstrate their capacity to commit to the requirements of EUAV initiative.

Who can become an EU Aid Volunteer?

The EUAV initiative is open to EU citizens and third country long-term residents in a Member State. Volunteers are European Union citizens and long-term residents in a EU Member State. If you are not a EU citizen, you can be involved in online volunteering, as soon as positions are available. The minimum age for volunteers is 18, there is no upper limit.



As a volunteer, do I need any certification and/or qualification to participate to the EUAV initiative?

Competences, skills and qualifications needed are outlined in each vacancy; check [EU Aid Volunteers vacancy page](#) and read the announcement carefully.

As a future volunteer or future sending/hosting organisation, can I read about former experiences in the EUAV initiative?

Follow our [blog](#) to receive updates about our volunteers' and partners' experiences.

